

POLICY STATEMENT

The management and staff of WESTAR are committed to customer satisfaction through a programme of continuous improvement in product quality and service delivery.

QUALITY IS OUR PRIMARY OBJECTIVE

In pursuit of this policy we will ensure that the following aspects are complied with:

Implementation and maintenance of ISO 9001: 2015 as Quality Standard

We will only realise our goal of supplying products to our customers that meet their requirements and expectations if every employee and supplier understands and embraces the need for continuous improvement.

WESTAR fosters this attitude with a management philosophy which focuses on the pursuit of gradual unending improvement in Quality and Productivity by utilising all our resources and promoting an environment that addresses our demographics.

Vocational skills of all employees are continually updated by comprehensive training programmes. Attitude and team spirit are enhanced by an environment which emphasizes trust, openness and involvement at every level of the company.

In the fulfilment of the above Policy requirements, I have assigned adequate resources to implement and maintain the Quality Management System and have employed personnel that are competent to perform their duties with excellence.

Vision

Our vision is to achieve profitable growth as the premier global supplier of Machined, Fabricated and Casted Components and life cycle management services, while providing our clients with competitive advantages.

Mission

Our mission is to provide state of the art engineering services throughout the entire production lifecycle. By fulfilling this mission, we are able to assist our clients in meeting their operational and business objectives in terms of profitability, reliability and quality.

Through this mission both Management and Employees enthusiastically dedicate themselves to its successful fulfilment and its continuous achievement by accepting individual responsibility.

	Date:	27 January 2017
R. Ellis		
Managing Director		